

Lucent Health Tips:

Your Guide to Smarter Health Benefits



Quantify Specialty Care

Specialty infusion costs are increasingly expensive. These costs can be controlled by deploying an independent network of Infusion clinics and at home therapy services. Quantify Specialty Care works to curb those costs and best serve members through:

Specialty and Rare Disease Infusion Network

With 20+ years of network experience, Quantify is able to connect Lucent Health members with infusion clinic access and home therapy solutions for little to no copay cost to the member*.

Physical Clinic Infrastructure

65+ Infusion clinic locations located in 16 states. 200+ physicians, nurses and clinical staff

24/7 Remote Physiologic Monitoring & Clinical Support

Remote clinical care teams provide personalized care and clinical support

Member Outreach

Quantify reaches out to members via text to facilitate an introduction and assist in coordinating treatments and refills.

Home Infusion Therapy

Available in All 50 States



Questions? Connect with Quantify's support team by calling (888) 386-1121.

Sample Communication

Hi John Smith, this is Cheryl from Quantify Specialty Care, I was texting you today because your employer, XYZ Co., is providing a new benefit for specialty infusion and injection medications. This benefit provides the same treatments you have today with direct access to a nurse 24 hrs a day, dietitians, counseling, telehealth monitoring and a direct clinical representative to assist scheduling treatments or coordinating refills.

Do you have 10-15 minutes over the next week for us to discuss the benefit?

You can also schedule here <https://scheduler.zoom.us/qsc-admissions/admission-call> or call and ask for me, Cheryl Robertson, at 1-740-994-1811. I hope you have a wonderful day!!

Quantify provides 24/7 daily support for patients receiving specialty infusion therapy through:

- Physiological monitoring and data reviewed daily to validate patient condition and compare against infusion drugs received ensuring proper titration
- Unlimited access to a personal care unit
- Scheduled weekly check ins
- Condition and Medication Education to increase treatment adherence
- Social Determinants of Health screening conducted on admission

Your Health Concierge

888-201-4066

For inquiries regarding eligibility, plan benefits, claims, or any healthcare related questions, members should contact Concierge at the above number or email concierge@lucenthealth.com.

The Concierge number is available Monday-Friday from 7am-7pm CST.



**Note that there may be some expenses that are unable to be waived with a high deductible health plan.*